



Sahayog Sevabhavi Sanstha's

MOTHER TERESA NURSING SCHOOL

Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)

GRIEVANCE REDRESSAL

COMMITTEE ANNUAL

REPORT

(2017-2022)

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



**GRIEVANCE REDRESSAL
COMMITTEE ANNUAL
REPORT
2021-2022**

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2021-2022

Sr. No.	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Asso. Professor	Chairperson	9405125429
2.	Ms. Vrushali Kulkarni	Asso. Professor	Secretary	9405125429
3.	Mr. Santosh Hattikal	Asso. Professor	Committee in charge	7721955255
4.	Mr. Sunil Panchal	Assist. Professor	Member	9665622482
5.	Mr. Shubham Rangari	Lecturer	Member	9284795457
6.	Ms. Khushabu Sahare	Tutor	Member	7741957867
7.	Ms. Mamata Kamble	Tutor	Member	9156244336

Shani
Principal

PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2021-2022

The objectives of the Grievance Redressal Policy of SSS MTNS Vishnupuri Nanded are:

1. To develop an organizational framework to resolve grievances of students and staff.
2. To provide the students and staff access to immediate, hassle-free recourse to have their grievances redressed.
3. To enlighten the students and staff on their duties and responsibilities related to grievance redressal.
4. To establish structured interactions with students and staff to elicit information, academic and administrative process on their expectations.
5. To identify systemic flaws in the design and administration of various general insurance products and to seek solutions thereon.
6. To institute a monitoring mechanism to oversee the functioning of the Grievance Redressal Policy.

Sign of Principal

PRINCIPAL

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE COMMITTEE ANNUAL REPORT 2021-2022

The Grievance Redressal Committee has done the following activities in the academic year 2021 - 2022

1. The policy and regulations of the Grievance Redressal Committee protocol in SSSMTNS were discussed in the general awareness meeting on 8 June 2022 at 11.00 am and read out objectives and function of the Grievance Redressal committee to the students present in the meeting. Orientation about committee members, open discussion regarding types of grievance by aggrieved students, and the procedure was informed.

2. Regular circular display of Grievance Redressal committee members was put up in the main notice-board to contact in any case of grievance.

3. In the academic year, two meetings were conducted.

- General meeting conducted on 10/06/2022 about rules, policy, and information about Grievance Redressal committee activities orientation and its members from each class were informed to the fresher.

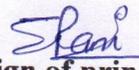
- Grievance Redressal committee meeting for any issues or grievance application by an aggrieved student was conducted on 15/07/2022. There was no grievance notified to the committee for the academic year 2021-2022.

To date no Grievance Redressal was applied or reported by any aggrieved students or staff towards the Grievance Redressal committee in the institute for the academic year 2021-2022

These were the activities conducted for the year 2021-2022.

Encl: Meeting minutes, staffs list

Sign of  Committee In-charge


Sign of principal
PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSAL
COMMITTEE
MEETING REPORT
2021-2022



GRIEVANCE REDRESSAL COMMITTEE 2021-2022

Meeting Minutes-1

Date: 19/07/2021

Time: 11.30 am

Place: SSS MTNS Multipurpose Hall.

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members
2. Grievance Redressal committee awareness sessions
3. Any others issues if presented.

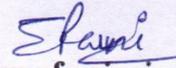
The General meeting for Grievance Redressal committee awareness started at 11.30 am to address policy, objectives, and type grievance deal by the committee, how it functions, etc. The in-charge of the committee, Mr. Sunil Panchal . also talks about the importance of preventing any grievance by addressing it in a timely manner.

During the meeting, as part of the committee in charge, read out the rule related to grievance as per UGC guideline of gazette copies of 2012 act. The committee in charge assured the first-year students that, if they have any grievance related to the mention grievance issue in the meeting, can approach in person or in writing as per protocol stated. Assurance was given in case such as aggrieved students issues will be resolve within a time-bound manner by the committee members as per University guidelines.

Students especially fresher were informed about the Grievance Redressal committee and its members with their respective phone numbers displayed on the main notice board. So in case, if they like to address any grievance, they can contact the members display in the list.

All students were asked to give any suggestion or inquiry in Grievance Redressal committee activities. Students were comfortable with Grievance Redressal committee activities, its rules and well understood them. As there was no point for further discussion, reporting and discussion section of the Grievance Redressal committee end at 12.35 am in the meeting


Sign of committee incharge


Sign of principal
PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2021-2022

Meeting Minutes- 1 List of teachers attended

Date: 19/07/2021

Time: 11: 30 Am

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr. No.	Name	Designation	post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Ms. Vrushali Kulkarni	Assoc. Professor	Secretary	9405125429
3.	Mr. Santosh Hattikal	Assoc. Professor	Committee in charge	7721955255
4.	Mr. Sunil Panchal	Tutor	Member	9665622482
5.	Mr. Shubham Rangari	Lecturer	Member	9284795457
6.	Ms. Khushabu Sahare	Tutor	Member	7741957867
7.	Ms. Mamata Kamble	Tutor	Member	9156244336

Sign of committee In-charge

Sign of Principal

PRINCIPAL

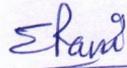
SSS Mother Teresa Nursing School,
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Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



Sr. No.	Areas discussed	Action taken
1.	Rules and regulation discuss among nursing students regarding grievance redressal committee member etc.	committee member list with contact address displayed.
2.	Grievance redressal protocol to be displayed	Display rules on main notice board.

Sign of  In-charge


Sign of Principal
PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2021-2022

Meeting Minutes-2

Date: 15/06/2022

Time: 1.30pm

Place: Conference Hall, SSSMTNS , Vishnupuri

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members
2. Any others issues if presented.

The members meeting for the Grievance Redressal committee started at 1:30 am to address policy, objectives, and any type of grievance approach submitted toward the committee. No issues were submitted to the committee for the year 2021-22. During the meeting, Mrs. Vrushali Kulkarni discusses how to avoid any issues and grievances, various

roles that the committee members can play to increase awareness among staff, non-teaching staff, and students to prevent or avoid occurrences of grievance at the institute level so that the issues will not escalate further and solve on a timely manner.

All committee members were requested to be thorough with the code of conduct related to this committee.

As there was no point for further discussion, the meeting concluded at 1.50 am

Star

Sign of the Principal

PRINCIPAL

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2021-2022

Meeting Minutes- 2 List of teachers attended

Date: 15/06/2022

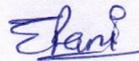
Time: 1: 30 Am

Place: Multipurpose Hall, SSS MTNS vishnupuri

Class coordinator present in the meeting:

Sr.No	Name	Designation	post	Phone No
1.	Mrs. Vrushali Kulkarni	Assoc. Professor	Chairperson	9405125429
2.	Mrs. Santosh Hattikal	Assoc. Professor	Secretary	7721955255
3.	Mr. Sunil Panchal	Lecturer	Committee in charge	9665622482
4.	Ms. Khushboo Sahare	Tutor	Member	7741957867
5.	Mrs. Anjali Khandare	Tutor	Member	8669391359
6.	Mr. Sushilkumar Rathod	Tutor	Member	8007286110

Sign of committee In-charge


Sign of principal
PRINCIPAL
SSS Mother Teresa Nursing School.
Vishnupuri, Nanded-431606

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MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



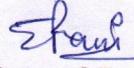
**GRIEVANCE REDRESSAL
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2020-2021**

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2020-2021

Sr. No	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	-
2.	Ms. Vrushali Kulkarni	Assoc. Professor	Secretary	9405125429
3.	Mr. Santosh Hattikal	Assoc. Professor	Committee in charge	7721955255
4.	Mr. Sunil Panchal	Tutor	Member	9665622482
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Khushabu Sahare	Tutor	Member	7741957867
7.	Ms. Anjali Kamble	Tutor	Member	702946795
8.	Ms. Sumiya F Shaikh	Tutor	Student representative	-


Sign of Principal
PRINCIPAL
SS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSAL COMMITTEE 2020-2021

The objectives of the Grievance Redressal Policy of SSS MTNS Vishnupuri Nanded are:

4. To develop an organizational framework to resolve grievances of students and staff.
5. To provide the students and staff access to immediate, hassle-free recourse to have their grievances redressed.
6. To enlighten the students and staff on their duties and responsibilities related to grievance redressal.
 4. To establish structured interactions with students and staff to elicit information, academic and administrative process on their expectations.
 5. To identify systemic flaws in the design and administration of various general insurance products and to seek solutions thereon.
 6. To institute a monitoring mechanism to oversee the functioning of the Grievance Redressal Policy.

Shant

Sign of Principal
PRINCIPAL

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE COMMITTEE ANNUAL REPORT 2020-2021

The Grievance Redressal Committee has done the following activities in the academic year 2020 - 2021

1. The policy and regulations of the Grievance Redressal Committee protocol in SSS MTNS were discussed in the general awareness meeting on 6 July 2021 at 1.00 pm and read out objectives and function of the Grievance Redressal committee to the students present in the meeting. Orientation about committee members, open discussion regarding types of grievance by aggrieved students, and the procedure was informed.

2. Regular circular display of Grievance Redressal committee members was put up in the main notice-board to contact in any case of grievance.

3. In the academic year, two meetings were conducted.

- General meeting conducted on 10/09/2020 about rules, policy, and information about

Grievance Redressal committee activities orientation and its members from each class were informed to the fresher.

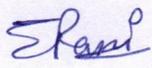
- Grievance Redressal committee meeting for any issues or grievance application by an aggrieved student was conducted on 18/11/2021. There was no grievance notified to the committee for the academic year 2020-2021.

To date no Grievance Redressal was applied or reported by any aggrieved students or staff towards the Grievance Redressal committee in the institute for the academic year 2020-2021

These were the activities conducted for the year 2020-2021.

Encl: Meeting minutes, staffs list


Sign of Committee In-charge


Sign of Principal
PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSAL
COMMITTEE
MEETING REPORT
2020-2021



GRIEVANCE REDRESSAL COMMITTEE 2020-2021

Meeting Minutes-1

Date: 10/07/2020

Time: 1.00 pm

Place: SSS MTNS Multipurpose Hall.

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members
2. Grievance Redressal committee awareness sessions
3. Any others issue if presented.

The General meeting for Grievance Redressal committee awareness started at 1.00 pm to address policy, objectives, and type grievance deal by the committee, how it functions, etc. The in-charge of the committee, Mr. Sunil Panchal . also talks about the importance of preventing any grievance by addressing it in a timely manner.

During the meeting, as part of the committee in charge, read out the rule related to grievance as per UGC guideline of gazette copies of 2012 act. The committee in charge assured the first-year students that, if they have any grievance related to the mention grievance issue in the meeting, can approach in person or in writing as per protocol stated. Assurance was given in case such as aggrieved students issues will be resolve within a time-bound manner by the committee members as per University guidelines.

Students especially fresher were informed about the Grievance Redressal committee and its members with their respective phone numbers displayed on the main notice board. So in case, if they like to address any grievance, they can contact the members display in the list.

All students were asked to give any suggestion or inquiry in Grievance Redressal committee activities. Students were comfortable with Grievance Redressal committee activities, its rules and well understood them. As there was no point for further discussion, reporting and discussion section of the Grievance Redressal committee end at 1.35 pm in the meeting.

Sign of committee in-charge

Sign of Principal

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2020-2021

Meeting Minutes-1 List of teachers attended

Date: 10/07/2020

Time: 1:00 pm

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr.No	Name	Designation	post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Ms. Vrushali Kulkarni	Assoc. Professor	Secretary	9405125429
3.	Mr. Santosh Hattikal	Assoc. Professor	Committee in charge	7721955255
4.	Mr. Sunil Panchal	Tutor	Member	9665622482
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Khushabu Sahare	Tutor	Member	7741957867
7.	Ms. Anjali Kamble	Tutor	Member	702946795

Esther
Sign of Principal
PRINCIPAL
SSS Mother Teresa Nursing School,
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSAL COMMITTEE 2020-2021

Meeting Minutes-2

Date: 18/06/2021

Time: 2.30pm

Place: Conference Hall, SSS MTNS, Vishnupuri

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members in regards so current pandemic of COVID-19
2. Any others issues if presented

The members meeting for the Grievance Redressal committee started at 2:30 pm to address policy objectives, and any type of grievance approach submitted toward the committee. No issues were submitted to the committee for the year 2010-21. The discussion was initiated by Ms. Vrushali Kulkarni on the adoption of a new protocol for grievance Redressal if there is any in future to be deal in online mode due to COVID-19 pandemic. So that guideline given by the government will be followed and at the same time, the policy will be up held an official email will be added to the committee members list along with contact numbers for easy access by aggrieved students or staff in case of occurrences".

During the meeting. Principal Madam discusses how the importance to solve any grievance related issues in an online mode if the need arises and awareness has to be given to the students in the online medium and conduct awareness programs. Also, explain the roles of the committee members to increase awareness among staff, non-teaching staff, and students to prevent or avoid occurrences of grievance at the institute level.

As there was no point for further discussion, the meeting concluded at 330 pm.

Sign of the Principal
PRINCIPAL

SSS Mother Teresa Nursing School,
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MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2020-2021

Meeting Minutes- 2 List of teachers attended

Date: 18/06/2021

Time: 2:30 pm

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr.No	Name	Designation	post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Ms. Vrushali Kulkarni	Assoc. Professor	Secretary	9405125429
3.	Mr. Santosh Hattikal	Assoc. Professor	Committee in charge	7721955255
4.	Mr. Sunil Panchal	Tutor	Member	9665622482
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Khushabu Sahare	Tutor	Member	7741957867
7.	Ms. Anjali Kamble	Tutor	Member	702946795

Sign of committee In-charge

Sign of Principal
PRINCIPAL

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606

Sahayog Sevabhavi Sanstha's

MOTHER TERESA NURSING SCHOOL

Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



**GRIEVANCE REDRESSAL
COMMITTEE ANNUAL
REPORT
2019 - 2020**

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2019-2020

Sr. No.	Name	Designation	post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Bhagyashri Kendre	Tutor	Member	-
7.	Ms. Anjali Kamble	Tutor	Member	702946795

Stan
Sign of Principal
PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2019-2020

The objectives of the Grievance Redressal Policy of SSS MTNS Vishnupuri Nanded are:

1. To develop an organizational framework to resolve grievances of students and staff.
2. To provide the students and staff access to immediate, hassle-free recourse to have their grievances redressed.
3. To enlighten the students and staff on their duties and responsibilities related to grievance redressal.
4. To establish structured interactions with students and staff to elicit information, academic and administrative process on their expectations.
5. To identify systemic flaws in the design and administration of various general insurance products and to seek solutions thereon.
6. To institute a monitoring mechanism to oversee the functioning of the Grievance Redressal Policy.

Shanti
Sign of Principal
PRINCIPAL

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE COMMITTEE ANNUAL REPORT 2019-2020

The Grievance Redressal Committee has done the following activities in the academic year 2019 - 2020

1. . The policy and regulations of the Grievance Redressal Committee protocol in SSS MTNS were discussed in the general awareness meeting on 6 October 2019 at 2.30 pm and read out objectives and function of the Grievance Redressal committee to the students present in the meeting. Orientation about committee members, open discussion regarding types of grievance by aggrieved students, and the procedure was informed.

2. Regular circular display of Grievance Redressal committee members was put up in the main notice-board to contact in any case of grievance.

3. In the academic year, two meetings were conducted.

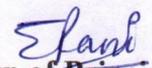
- General meeting conducted on 7/10/2019 about rules, policy, and information about Grievance Redressal committee activities orientation and its members from each class were informed to the fresher.

- Grievance Redressal committee meeting for any issues or grievance application by an aggrieved student was conducted on 25/07/2020. There was no grievance notified to the committee.

4. To date no Grievance Redressal was applied or reported by any aggrieved students or staff towards the Grievance Redressal committee in the institute.

These were the activities conducted for the year 2019-2020.

Encl: Meeting minutes, staffs list


Sign of Principal
PRINCIPAL
SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSAL
COMMITTEE
MEETING REPORT
2019 - 2020



GRIEVANCE REDRESSAL COMMITTEE 2019-2020

Meeting Minutes-1

Date: 7/07/2019

Time: 2:30 pm

Place: SSS MTNS Multipurpose Hall.

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members
2. Grievance Redressal committee awareness sessions
3. Any others issue if presented.

The General meeting for Grievance Redressal committee awareness started at 2.30 pm to address policy, objectives, and type grievance deal by the committee, how it functions, etc. The in-charge of the committee, Mr. Sunil Panchal . also talks about the importance of preventing any grievance by addressing it in a timely manner.

During the meeting, as part of the committee in charge, read out the rule related to grievance as per UGC guideline of gazette copies of 2012 act. The committee in charge assured the first-year students that, if they have any grievance related to the mention grievance issue in the meeting, can approach in person or in writing as per protocol stated. Assurance was given in case such as aggrieved students issues will be resolve within a time-bound manner by the committee members as per University guidelines.

Students especially fresher were informed about the Grievance Redressal committee and its members with their respective phone numbers displayed on the main notice board. So in case, if they like to address any grievance, they can contact the members display in the list.

All students were asked to give any suggestion or inquiry in Grievance Redressal committee activities. Students were comfortable with Grievance Redressal committee activities, its rules and well understood them. As there was no point for further discussion, reporting and discussion section of the Grievance Redressal committee end at 2.55 pm in the meeting

Sign of Principal
PRINCIPAL

SSS Mother Teresa Nursing School,
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Sahayog Sevabhavi Sanstha's

MOTHER TERESA NURSING SCHOOL

Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2019-2020

Meeting Minutes-1 List of teachers attended

Date: 7/07 /2019

Time: 2:30 pm

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr.No	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C. Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil B. Panchal	Tutor	Committee in-charge	9665622482
4.	Ms. Saraswati J. Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S. Rathod	Tutor	Member	8007286110
6.	Ms. Bhagyashri Kendre	Tutor	Member	
7.	Ms. Anjali Kamble	Tutor	Member	702946795
8.	Ms. Komal Phad	Tutor	Member	

Sign of Principal

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2019-2020

Meeting Minutes-2

Date: 25/04/2020

Time: 1.00pm

Place: final year classroom, SSS MTNS, Vishnupuri

Agenda of the meeting:

1. Students are facing problem regarding how to prepared OBGY drug book.

The members meeting for Grievance Redressal committee started at 1:00 am to address in preparation of drug book of final year B. B. Sc. Nursing students.

During the meeting, Ms. Saraswati J Neharkar, subject Expert of final year B. B. Sc. Nursing students have submitted an complaints by verbally .

Discuss the problem and comments were shared by Ms. Saraswati J Neharkar as subject experts. Provide written formats and help them to write the book with article pictures and guide them.

So it was concluded that the application will be forwarded as action taken by the committee in response to the student's application.

The committee in-charge requested all committee members to be thorough with the code of conduct related to this committee member's role. As there was no point for further discussion, the meeting concluded at 1:45 pm.

Elani

Sign of the Principal

PRINCIPAL

SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2019-2020

Meeting Minutes- 2 List of teachers attended

Date: 25/04/2020

Time: 1: 00 pm

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr. No.	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Bhagyashri Kendre	Tutor	Member	
7.	Ms. Anjali Kamble	Tutor	Member	702946795
8.	Ms. Komal Phad	Tutor	Member	

Sign of Principal
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SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



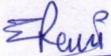
**GRIEVANCE REDRESSAL
COMMITTEE ANNUAL
REPORT
2018 - 2019**

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2018-2019

Sr. No.	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Disha U Jondhale	Tutor	Member	7875002191
7.	Ms. Pooja amrut gaikwad	Student Representative	Student Member	8669172490


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GRIEVANCE REDRESSL COMMITTEE

The objectives of the Grievance Redressal Policy of SSS MTNS, Vishnupuri Nanded are:

1. To develop an organizational framework to resolve grievances of students and staff.
2. To provide the students and staff access to immediate, hassle-free recourse to have their grievances redressed.
3. To enlighten the students and staff on their duties and responsibilities related to grievance redressal.
4. To establish structured interactions with students and staff to elicit information, academic and administrative process on their expectations.
5. To identify systemic flaws in the design and administration of various general insurance products and to seek solutions thereon.
6. To institute a monitoring mechanism to oversee the functioning of the Grievance Redressal Policy.

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GRIEVANCE COMMITTEE ANNUAL REPORT 2018-2019

The Grievance Redressal Committee has done the following activities in the academic year 2018 - 2019

1. The policy and regulations of the Grievance Redressal Committee protocol in SSS MTNS were discussed in the general awareness meeting on 6 October 2018 at 2.30 pm and read out objectives and function of the Grievance Redressal committee to the students present in the meeting. Orientation about committee members, open discussion regarding types of grievance by aggrieved students, and the procedure was informed.

2. Regular circular display of Grievance Redressal committee members was put up in the main notice-board to contact in any case of grievance.

3. In the academic year, two meetings were conducted.

- General meeting conducted on 6/09/2018 about rules, policy, and information about

Grievance Redressal committee activities orientation and its members from each class were informed to the fresher.

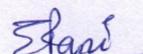
-Grievance Redressal committee meeting for any issues or grievance application by an aggrieved student was conducted on 7/12/2018. There was no grievance notified to the committee and action was taken by forwarding it toward the concerned authority.

Grievance Redressal committee for any issue or grievance application by the aggrieved students was conducted on 10/06/2019. There was no grievance notified to the committee and action was taken by forwarding it toward the concerned authority.

Grievance Redressal committee meeting for any issues or grievance application by an aggrieved student was conducted on 15/06/2019. There was no grievance notified to the committee and action was taken by forwarding it toward the concerned authority.

These were the activities conducted for the year 2018-2019.

Encl: Meeting minutes, staffs list


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Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSAL

COMMITTEE

MEETING REPORT

2018 - 2019



GRIEVANCE REDRESSL COMMITTEE 2018 – 2019

Meeting Minutes – 1

Date: 06/09/2018

Time: 2:10 pm

Place: SSS MTNS Multipurpose Hall.

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members
2. Grievance Redressal committee awareness sessions
3. Any others issues if presented.

The General meeting for Grievance Redressal committee awareness started at 2.10 pm to address policy, objectives, and type grievance deal by the committee, how it functions, etc. The in-charge of the committee, Mr. Sunil Panchal. also talks about the importance of preventing any grievance by addressing it in a timely manner.

During the meeting, as part of the committee in charge, read out the rule related to grievance as per UGC guideline of gazette copies of 2012 act. The committee in charge assured the first-year students that, if they have any grievance related to the mention grievance issue in the meeting, can approach in person or in writing as per protocol stated. Assurance was given in case such as aggrieved students issues will be resolve within a time-bound manner by the committee members as per University guidelines.

Students especially fresher were informed about the Grievance Redressal committee and its members with their respective phone numbers displayed on the main notice board. So in case, if they like to address any grievance, they can contact the members display in the list.

All students were asked to give any suggestion or inquiry in Grievance Redressal committee activities. Students were comfortable with Grievance Redressal committee activities, its rules and well understood them. As there was no point for further discussion, reporting and discussion section of the Grievance Redressal committee end at 2.10 pm in the meeting.

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Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2018 – 2019

Meeting Minutes-1 List of teachers attended

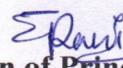
Date: 06/09 /2018

Time: 2:10 pm

Place: Multipurpose Hall, SSS MTNS

Class coordinator present in the meeting:

Sr. No.	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Disha U Jondhale	Tutor	Member	7875002191
7.	Ms. Pooja Gite	Tutor	Member	-


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Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2018 – 2019

Meeting Minutes-2

Date: 15/06/2019

Time: 12.00am

Place: Seminar Hall, SSS MTNS, Vishnupuri.

Agenda of the meeting:

1. Failure in college mid-term exam Subjects of Anatomy and Physiology
2. Any others issue if presented.

The members meeting for Grievance Redressal committee started at 12:00 am to address in subjects of Anatomy and Physiology of First year B. B. Sc. Nursing students.

During the meeting, Mr. Sushilkumar Rathor, class coordinator of First year B. B. Sc. Nursing students have submitted an application about re-arranged the classes and extra classes.

Discuss the problem and comments were shared by Mr. Sunil Panchal, committee in-charge. Mr. Sushilkumar Rathor as subject experts. provide guidance and counselling of the student was done encourage students to work more on anatomy and physiology and provide remedial classes.

So, it was concluded that the application will be forwarded as action taken by the committee in response to the student's application.

The committee in-charge requested all committee members to be thorough with the code of conduct related to this committee member's role. As there was no point for further discussion, the meeting concluded at 12:45 pm.

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Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2018 – 2019

Meeting Minutes- 2 List of teachers attended

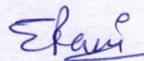
Date: 15 /06/2019

Time: 12: 00 Am

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr. No	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C. Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil B. Panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J. Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S. Rathod	Tutor	Member	8007286110
6.	Ms. Disha U. Jondhale	Tutor	Member	7875002191
7.	MS. Anjali K. Tambe	Tutor	Member	9657190023


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SSS Mother Teresa Nursing School.
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Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



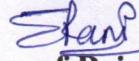
**GRIEVANCE REDRESSAL
COMMITTEE ANNUAL
REPORT
2017 - 2018**

Sahayog Sevabhavi Sanstha's
MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2017-2018

Sr. No.	Name	Designation	Post	Phone No
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3.	Mr. Sunil Panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S Rathod	Tutor	Member	8007286110
6.	Ms. Disha U Jondhale	Tutor	Member	7875002191
7.	Ms. Sujata Sonkamble	Student Representative	Student Member	8999138755


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GRIEVANCE REDRESSL COMMITTEE

The objectives of the Grievance Redressal Policy of SSS MTNS Vishnupuri Nanded are:

1. To develop an organizational framework to resolve grievances of students and staff.
2. To provide the students and staff access to immediate, hassle-free recourse to have their grievances redressed.
3. To enlighten the students and staff on their duties and responsibilities related to grievance redressal.
4. To establish structured interactions with students and staff to elicit information, academic and administrative process on their expectations.
5. To identify systemic flaws in the design and administration of various general insurance products and to seek solutions thereon.
6. To institute a monitoring mechanism to oversee the functioning of the Grievance Redressal Policy.

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GRIEVANCE COMMITTEE ANNUAL REPORT 2017-2018

1. The policy and regulations of the Grievance Redressal Committee protocol in SSS MTNS were discussed in the general awareness meeting on 6th October 2017 at 1.30 pm and read out objectives and function of the Grievance Redressal committee to the students present in the meeting. Orientation about committee members, open discussion regarding types of grievance by aggrieved students, and the procedure was informed.
2. Regular circular display of Grievance Redressal committee members was put up in the main notice-board to contact in any case of grievance.
3. In the academic year, two meetings were conducted.
 - General meeting conducted on 6/10/2017 about rules, policy, and information about Grievance Redressal committee activities orientation and its members from each class were informed to the fresher.
 - Grievance Redressal committee meeting for any issues or grievance application by an aggrieved student was conducted on 15/06/2018. There was no grievance notified to the committee.
4. To date no Grievance Redressal was applied or reported by any aggrieved students or staff towards the Grievance Redressal committee in the institute.

These were the activities conducted for the year 2017-2018.

Encl: Meeting minutes, staffs list

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Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSAL

COMMITTEE

MEETING REPORT

2017 - 2018



GRIEVANCE REDRESSAL COMMITTEE 2017-2018

Meeting Minutes-1

Date: 10/07/2017

Time: 1:20 pm

Place: SSS MTNS Multipurpose Hall.

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy, and its committee members
2. Grievance Redressal committee awareness sessions
3. Any others issue if presented.

The General meeting for Grievance Redressal committee awareness started at 2.10 pm to address policy, objectives, and type grievance deal by the committee, how it functions, etc. The in-charge of the committee, Mrs. Vrushali Kulkarni. also talks about the importance of preventing any grievance by addressing it in a timely manner.

During the meeting, as part of the committee in charge, read out the rule related to grievance as per UGC guideline of gazette copies of 2012 act. The committee in charge assured the first-year students that, if they have any grievance related to the mention grievance issue in the meeting, can approach in person or in writing as per protocol stated. Assurance was given in case such as aggrieved students issues will be resolve within a time-bound manner by the committee members as per University guidelines.

Students especially fresher were informed about the Grievance Redressal committee and its members with their respective phone numbers displayed on the main notice board. So in case, if they like to address any grievance, they can contact the members display in the list.

All students were asked to give any suggestion or inquiry in Grievance Redressal committee activities. Students were comfortable with Grievance Redressal committee activities, its rules and well understood them. As there was no point for further discussion, reporting and discussion section of the Grievance Redressal committee end at 2.30 pm in the meeting.

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MOTHER TERESA NURSING SCHOOL
Sahayog Educational Campus, Vishnupuri, Nanded-431606. (Maharashtra)



GRIEVANCE REDRESSL COMMITTEE 2017-2018

Meeting Minutes- 1 List of teachers attended

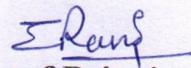
Date: 10/07/2017

Time: 2 pm

Place: SSS MTNS Multipurpose Hall.

Class coordinator present in the meeting:

Sr. No	Name	Designation	post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	9405125429
2.	Mr. Rajshekhar C. Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil B. Panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J. Neharkar	Tutor	Member	7758071751
5.	Ms. Sushilkumar S. Rathod	Tutor	Member	8007286110
6.	Ms. Disha U. Jondhale	Tutor	Member	7875002191
7.	MS. Anjali K. Tambe	Tutor	Member	9657190023


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GRIEVANCE REDRESSAL COMMITTEE 2017-2018

Meeting Minutes-2

Date: 14/06/2018

Time: 11 am

Place: SSS MTNS Multipurpose Hall.

Agenda of the meeting:

1. General report reading on Grievance Redressal committee rules, policy and its committee members
2. Any others issues if presented.

The members meeting for the Grievance Redressal committee started at 11 am to address policy, objectives, and any type of grievance approach submitted toward the committee. No issues were submitted to the committee for the year 2017-18. During the meeting, Mrs. Vrushali Kulkarni discusses how to avoid any issues and grievances, various

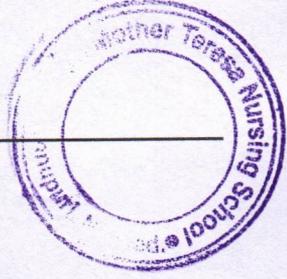
roles that the committee members can play to increase awareness among staff, non-teaching staff, and students to prevent or avoid occurrences of grievance at the institute level so that the issues will not escalate further and solve on a timely manner.

All committee members were requested to be thorough with the code of conduct related to this committee.

As there was no point for further discussion, the meeting concluded at 11.50 am

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SSS Mother Teresa Nursing School,
Vishnupuri, Nanded-431606



GRIEVANCE REDRESSL COMMITTEE 2017-2018

Meeting Minutes- 1 List of teachers attended

Date:14/06/2018

Time: 11 pm

Place: Multipurpose Hall, SSS MTNS Vishnupuri

Class coordinator present in the meeting:

Sr. No.	Name	Designation	Post	Phone No
1.	Mrs. Esther Rani J.	Assoc. Professor	Chairperson	
2.	Mr. Rajshekhar C Kumbar	Assoc. Professor	Secretary	9579258639
3.	Mr. Sunil B Panchal	Tutor	Committee in charge	9665622482
4.	Ms. Saraswati J Neharkar	Tutor	Member	7758071751
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6.	Ms. Disha U Jondhale	Tutor	Member	7875002191
7.	MS. Anjali K Tambe	Tutor	Member	9657190023

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